



FREQUENTLY ASKED QUESTIONS

RECALLS

What is a vehicle recall?

A vehicle recall occurs when Mazda Bahrain determines that one of our models has a safety-related defect or does not comply with a federal safety standard.

TAKATA AIRBAG RECALL

What is the reason for this recall?

The Recall has been launched as part of a global Takata air bag recall campaign involving multiple manufacturers, the air bag inflator/inflators may have been exposed to moisture absorption over time, causing degradation of the inflator propellant. In the event of a collision, the inflator may rupture and cause the air bag to deploy abnormally, increasing the risk of injury to the occupant.

How will vehicles be rectified?

The inflator inside the air bag assembly will be replaced by an Authorized Mazda Dealer at no cost to the customer.

What is the brand of the air bag that is being fitted to my vehicle?

The brand of replacement component depends on the vehicle model. Some models are fitted with brand new replacement Takata components.

How will customers be notified if their vehicle is affected by an air bag recall?

Customers will be notified by Mazda Bahrain.

How do I find further information?

Customers can contact Mazda Bahrain on [17875808](tel:17875808) between 7:30 am and 4:30 pm or visit the website <http://www.mazda.kekanoo.com> for Recall Service

Appointment - <http://mazda.kekanoo.com/mazda-recall-booking/>